Notice to Patients

This facility is accredited by the ACR® for imaging services. You have the right to submit your concerns about this facility's radiology imaging and treatment services.

Most complaints are most effectively addressed directly with the facility performing the examination. Therefore, the ACR encourages you to address safety and quality of care concerns with the leaders of this accredited facility. You may directly contact the ACR to report a serious complaint if you feel that your concerns have not been adequately addressed by the facility. Complaints regarding personal disputes, billing and insurance issues or other criminal-related activity should be reported to the appropriate local, state or federal authorities.

All serious complaints must be submitted to the ACR in writing and include the following information:

- Consumer's name, address and telephone number.
- Consumer's signature (if reported by the consumer).
- Name and location of the ACR-accredited facility where the imaging exam was performed.
- Description of the complaint.

Please send complaints to:
American College of Radiology
Attn: Accreditation Program Patient Complaints
1892 Preston White Drive
Reston, VA 20191

If you would like to submit your complaint electronically please scan the QR code or visit **acraccreditation.org/resources**